

AGM Networking Luncheon
Friday, June 17, 2005
Building Community: Conflict as Opportunity

Facilitator: Barb Casey

- Make lemonade with lemons
- Reverse negative something to positive outcome
- What tool – education , tolerance, and understanding
- Do you have issues in your co-ops? Stuck in a rut, dominated by older members versus new, not enough experience
- Motivating new can help and working with new members to balance their ideas with those set in their ways to operate in that co-op
- For long term benefit, rotating chair. A person too long in one position can be encouraged to move to a different responsibility without taking away their dignity. Acknowledge their talents and skills
- Get help from outside trained individuals that are experienced with co-ops
- Finding the root problem of a conflict. Finding a kind way to approach those in conflict with the right skills
- Look at the content behind the conflict
- If the root of problem not cared for right away, many other problems occur
- Request help of awareness from staff for identifying problems. They are there to see different angles to problems.